



### DOJ ITSS-4

The DOJ ITSS-4 program is designed to enable the procurement of the full range of state-of-the-art IT services in a timely, efficient and cost-effective manner. Services and capabilities offer support for the entire system development life cycle. The ITSS-4 contract is available for use by the entire DOJ to satisfy IT requirements.

DOJ ITSS-4 Features	Benefits
Supports a \$1.1 billion ceiling. May order items in any quantity up to the maximum aggregate amount	Provides flexibility in task order amounts and saves time and money by reducing procurement lead time
Offers a 1-year base period plus 6 one-year option periods	Enables long-term planning of large-scale programs
Indefinite delivery/indefinite quantity (ID/IQ), including firm fixed-price (FFP), labor-hour, or time-and-materials (T&M), or any combination thereof	Contract type options ensure best use of budgetary resources
Allows for, but does not require, "performance based" service contracting	Allows for incorporation of incentives and disincentives to optimize contractor performance
Fee-for-service schedule will not change more than once per fiscal year	Save time and funds not managing your own task order program

### DOJ ITSS-4 Services

- System Development Life Cycle Support (SDLC)
- Service Development, Operations, and Management
- IT Planning
- Program Management Support
- Requirements Analysis
- Joint Requirements Planning
- Joint Applications Development
- Rapid Applications Development (RAD)
- Feasibility Study
- Cost Benefits Analysis
- Business Process Re-engineering
- Systems and Information Engineering
- Systems and Database Design
- Systems Procedures and Standards
- Systems Development and Testing
- Systems Installation and Acceptance
- Systems Programming
- Systems Integration and Conversions
- COTS Integration
- Interoperability Verification and Testing
- Systems Enhancements, Support and Maintenance
- Systems Documentation
- Systems Configuration Management
- User Training
- Database Administration
- Web Development
- Technology Infusion
- Workflow Processing
- Contingency Planning (COOP)
- End User Support
- Independent Verification and Validation (IV&V)
- Data Warehousing/Data Mining
- Field Site Operational Support
- Records/Document Management and Information Distribution
- Data Entry and Conversion
- Other IT-Related Services

#### Phacil Contacts

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# Phacil

See the Possibilities

## About Phacil

Phacil is an award-winning ISO 9001:2008-registered government contractor that provides the full spectrum of Systems Development Life Cycle (SDLC) support to U.S. Civilian and Defense agencies.

## Awards

- **Deloitte and Touche**  
Fastest Growing Technology Companies
- **GSA**  
Group Technical Excellence Award
- **Washington Technology**  
Fastest Growing Technology Companies
- **Washington Business Journal**  
Top Government Technology Contractors

## Certifications

- **CMMI-DEV Level 3**  
Appraised Prime Contractor
- **ISO**  
9001:2008 Registered
- **Microsoft**  
Partner Network



www.phacil.com

## Executing Excellence On-Time and On-Budget

Phacil assists dozens of federal agencies with solutions to their information technology needs across the entire scope of IT support services, including experience within the U.S. Department of Justice, Bureau of Alcohol, Tobacco, Firearms and Explosives as well as the Federal Bureau of Investigation. The Company ensures that the priorities of an agency closely align with its technology investments, building upon the programs, tools, and standards that have delivered to date. Phacil manages DOJ's IT investments to bring the greatest return on investment, make the best possible use of DOJ resources, and ensure the security of its IT investments and uses technical competencies from CMMI, ISO and ITIL. On over 20 separate CPARS from December 2008 through February 2011, Phacil received exceptional reports.

Phacil brings relevant skill sets and experience mapping directly to the resolution of challenges and IT strategy of the DOJ.

DOJ IT Strategy	Phacil Approach
<b>Share Business Solutions</b> <i>"Make our Customers more effective"</i>	<ul style="list-style-type: none"> <li>➤ Leverage standardized tool sets and solutions for increased collaboration and economies of scale</li> </ul>
<b>Share Information</b> <i>"Make us more knowledgeable"</i>	<ul style="list-style-type: none"> <li>➤ Focus on knowledge requirements and ensure the right people have the right information</li> </ul>
<b>Share Infrastructure</b> <i>"Make our IT investments work harder"</i>	<ul style="list-style-type: none"> <li>➤ Leverage secure cloud technologies to increase computing power and storage, and decrease cost</li> </ul>
<b>Strengthen IT Security</b> <i>"Keep our information secure"</i>	<ul style="list-style-type: none"> <li>➤ Ensure 100% compliance with standards and protect safety and integrity of data</li> </ul>
<b>Strengthen IT Management</b> <i>"Make the IT organization more effective"</i>	<ul style="list-style-type: none"> <li>➤ Execute best practices for IT management using technical competencies from CMMI, ISO and ITIL</li> </ul>

## Customer Testimonials

Here is a sampling of what our customers are saying about us...

**Missile Defense Agency** "As you know the CIO said he'd never met a successful migration. You just gave him a case study of how to do a migration well. In the end you made it seem easy, almost too easy."

**General Services Administration** "Phacil has provided exemplary service in exceeding the Government's requirements. They are to be commended for their cost saving initiatives and commitment to excellence."

**U.S. Army** "Phacil has provided top notch support to the program and I know that will continue no matter who is in this position. I look forward to future opportunities to work with Phacil."

## Phacil Government Customers

